



Information Network of Kansas Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending April 30, 2008

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For the month ending April 2008

Executive Summary

Kansas.gov is staying very busy and productive as the first month of the 2nd quarter has come to a close. Some of the high points for April include:

~The District Courts search tool has reached 75 counties as we added 11 additional counties in the month of April.

~Executive sponsorship letters were delivered to participating stakeholders in the redesign of the Kansas Business Center to receive their commitment in order to make this initiative a success.

~Kansas.gov completed a nother successful onsite visit from CyberTrust (security audit) on April 23rd.

~Testing of the new project management software (DAPTIV) occurred throughout the month of April. Several internal training sessions took place and new Project Change Requests have been entered into the tool.

~Creative Services and Marketing created a site promotions strategy to maximize the promotional positions featured throughout Kansas.gov. Updates went live on April 16th and April 28th.

~Re-hired Michael Cook as Director of Development for Kansas.gov. Mick will be a tremendous asset to the portal. Scott Morrison will move into a Senior Developer role and tackle major projects, including the completion of the CyberTrust Security Management Program (SMP).

Please contact me if you have any questions at 785.296.5275 or via email at lisa@ink.org.

Respectfully submitted,

Lisa R. Counts

Lisa R. Counts, General Manager

New Service Requests & Contracts for Approval

Service Requests

No Service Requests were submitted this month.

Contracts for Approval

Harper County District Court

Harper County requests INK assistance for providing a transaction fee-based service for online district court searches.

Stevens County District Court

Stevens County requests INK assistance for providing a transaction fee-based service for online district court searches.

Stanton County District Court

Stanton County requests INK assistance for providing a transaction fee-based service for online district court searches.

Grant County District Court

Grant County requests INK assistance for providing a transaction fee-based service for online district court searches.

Morton County District Court

Morton County requests INK assistance for providing a transaction fee-based service for online district court searches.

Montgomery County District Court

Montgomery County requests INK assistance for providing a transaction fee-based service for online district court searches.

Kingman County District Court

Kingman County requests INK assistance for providing a transaction fee-based service for online district court searches.

New Applications Deployed

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDOA	KanView - Taxpayer Transparency Act	Feb. 08
KDHE	HOC Criminal Record Check	Mar. 08
KSBEMS	Ambulance License Renewal	Mar. 08

Applications in Development

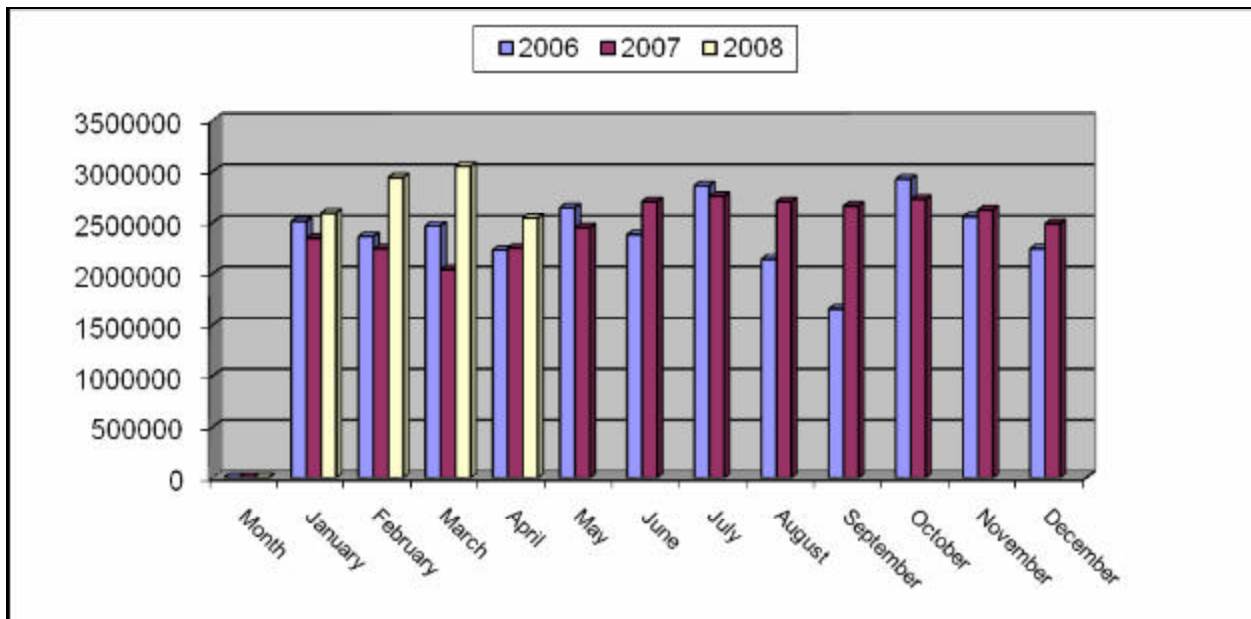
<u>Agency</u>	<u>Service</u>	<u>Targeted Deployment (quarter)</u>
KBI	Registered Offender 2007	Q2 08
KSSOS	Add PA Type	Q2 08
GOV	Grant Portal Phase 3	Q2 08
KSBOA	License Individual Renewals	Q2 08
KSSBEO	Optometry Portal	Q2 08
KDA	Seed Business License Renewal	Q3 08
KIC	Subscriber Account Administration and Self Registration	Q3 08
KDHE	Change of Address and License Replacement	Q3 08
BOTA	Claim Filing	Q3 08
KSBEEMS	Attendant License Verification	Q4 08
KDOR	Homestead Claim	Q4 08
KCI	Online Store	Q1 09
OJA	DCRS Instant Access	Q1 09
KDOA	KBC 2008	Q2 09
BOTA	Docket Calendar	Q2 09
KDOR	CAMA Property Valuation	Q2 09
KDA	Agri Portal	Q3 09
GOV	Grant Portal Phase 4	Q3 09
BOTA	Final Orders	Q3 09

Project Change Requests

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDHE	Website Error Pages	Jan. 08
KDB	Dental License Verification	Jan. 08
KDHE	License Renewal Jan 08 Mods	Jan. 08
KIC	Remove Bills in Committee table	Jan. 08
KSBN	Nursing License Renewal K-SERV Link	Jan. 08
OJA	DCRS Integrate JoCo	Jan. 08
KSBTTP	Renewal Change Fees	Jan. 08
KREC	Renewal Add Disciplinary Question	Jan. 08
KSBA	License Renewal Feb 08 Mods	Feb. 08
KSAG	Amber Alert Change AG Name	Feb. 08
KSBA	License Verification Expand Verification Information	Mar. 08
KREAB	Appraiser License Renewal 2008 Mods	Mar. 08
KSBA	HTML Rpt CEU Text Year Mods	Mar. 08
KSBEEMS	Ambulance Post Deployment Modifications	Mar. 08
Legislative	Eliminate Resolutions from Bill Search	Apr. 08
GOV	Add Instructions Link (WA D-050)	Apr. 08
KREAB	Add New Questions (WAD-048)	Apr. 08

KREAB	Add Renewal Report (WAD-049)	Apr. 08
GEC	Campaign Finance	Apr. 08
KSBTP	Add allowed number of rows to reports	Apr. 08
KDOL	Add CCD Format	Pending
KSBN	Annual Report 2008 Mods	Pending
OJA	DCRS Add New Name Search Field	Pending
KDOR	Web File Payment Date Validation (WAD-044)	Pending
KSSOS	AOI: Change Delete Button	Pending
KSSOS	AR Change Delete Function	Pending
KSSOS	Global Changes	Pending
KSSOS	Incorrect EC Fees	Pending
KDOL	Add Failed Payment Reporting	Pending
KSBA	Lic Ver Free Mar 08 Mods (WAD-046)	Pending
KSBA	Lic Ver Sub Mar 08 Mods (WAD-047)	Pending
KSBA	May 2008 Modifications (WAD-045)	Pending
KREC	Limit search returns	Pending
KSBE	Ambulance LR Apr 08 Mods (WAD-051)	Pending
KSBE	Attendant LR Import Export (WAD-052)	Pending
KSSOS	UCC Debtor Termination treated as amendment	Pending
LEG	Create Enrolled Bill Search	Pending
KSSOS	Name Reservation: Increase Fee	Pending
KSSOS	AOI: Increase Fee	Pending
KSSOS	RO/RA: Increase Fee	Pending
KSSOS	Name Change: Increase Fee	Pending
KSSOS	AR: Increase Fee	Pending
KSSOS	CGS/LGS: Increase Fee	Pending
KIC	CMS Enhancements	Pending
KDHE	CRC Add Subscriber Option	Pending
KSBOA	Firm Renewal Add Disclosure Statement	Pending
KSBE	Attendant LR Improve Payment Processing	Pending
KSSOS	AOI: Signature Organizer/Incorporator	Pending

Service Visits



Support Statistics

<u>Month</u>	<u>Live Chat</u>	<u>Email</u>	<u>Cases Reported</u>
Jan-08	34	326	40
Feb-08	67	325	58
Mar-08	59	340	37
Apr-08	48	387	39

Marketing

~Creative Services and Marketing continued to work on the Kansas.gov marketing piece for prospects and existing partners including a call-to-action to visit the Partner Resource Center for more details.

~Creative Services and Marketing created a site promotions strategy to maximize the promotional positions featured throughout Kansas.gov. Updates went live on April 16th and April 28th.

~Shane visited the Utah portal on March 29 – April 2. He met with Rich Olsen, Sara Watts and Chris Neff, and he received an overview of how the Utah portal approaches their marketing efforts.